

iPad Troubleshooting Tips & Tricks

There are 3 easy things that you can do if your iPad is not functioning properly.

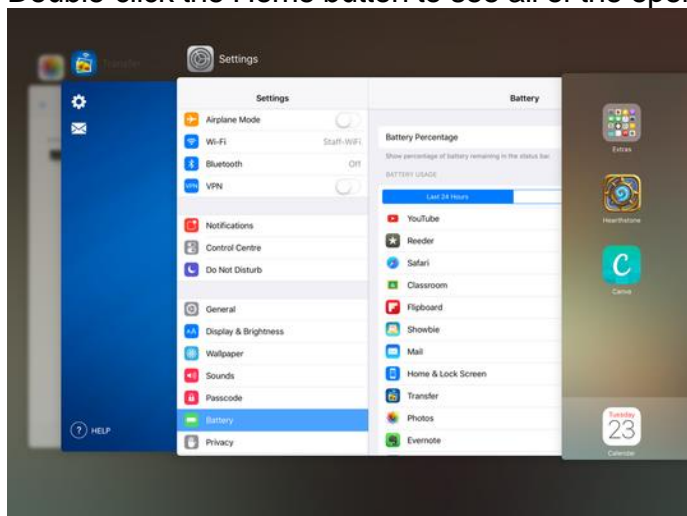
The following is a list of reasons why you may need to troubleshoot your iPad

- The iPad is running slow or sometimes freezes for a few seconds.
- A particular app keeps crashing.
- You have trouble connecting to Wi-Fi.
- The onscreen keyboard stops popping up or is very slow.
- The iPad's battery drains too fast.
- A Bluetooth device won't connect.



#1 Close Out All Apps:

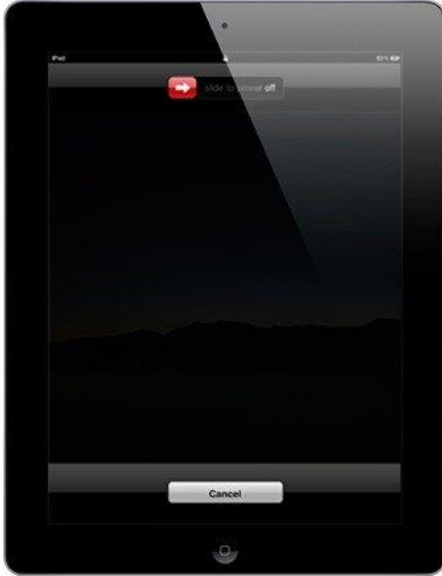
1. Double-click the Home button to see all of the open apps.



2. Swipe up on the apps preview to close an app that is not working or close all of the open apps.

#2 Restart Your iPad:

1. Press and hold the Sleep/Wake button until the red slider appears.
2. Drag the slider to turn your device completely off.



3. After the device turns off, press and hold the Sleep/Wake button again until you see the Apple logo.

#3 Perform a Hard Reset. *This will not erase any data, It is essentially rebooting your iPad.*

1. Hold down the on/off button and home button at the same time.
2. Hold both buttons down for 10-15 seconds.
3. While holding, you may see the "slide to power off" screen show up; just ignore this.
4. Once the Apple logo displays on the startup screen, release the buttons.



5. Wait for your iPad to start up; it can take 1-2 minutes.